

DOUBLE HELIX TRACKING TECHNOLOGIES PTE LTD

Validation and Verification Body

PUBLICLY AVAILABLE INFORMATION WEBSITE DISCLOSURE

Conforming to ISO/IEC 17029:2019, §5.3.6, §9.9.5, §9.10.5, §10.1-10.3, and ISO 14065:2020, §10.1

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1 Required Public Statements

1.1 Impartiality Commitment Statement

DoubleHelix Tracking Technologies Pte Ltd is committed to the impartial delivery of every validation and verification engagement it undertakes. We understand that the value of our opinions depends on our independence, and we manage conflicts of interest and safeguard objectivity accordingly.

Our impartiality is overseen by an Impartiality Committee, independent of our day-to-day operations, which reviews decisions affecting impartiality, monitors for undue commercial, financial or other pressure, and can require corrective action wherever a risk to impartiality is identified. No engagement is accepted, and no opinion is issued, while an unmanaged threat to impartiality exists.

We do not offer or provide consultancy and validation/verification for the same environmental information statement to the same client, and all personnel declare any association or conflict of interest before being assigned to an engagement.

1.2 Validation/Verification Process Description

Our Process

Every engagement follows the same sequence: pre-engagement review of your request; a formal engagement agreement setting out scope, criteria and materiality; planning, including a risk assessment and an evidence-gathering plan; execution, in which our team gathers and evaluates objective evidence; independent review by someone not involved in planning or execution; a decision, made independently of the team that carried out the work, on whether the claim is confirmed; and issuance of a validation or verification opinion (or a report of factual findings for agreed-upon procedures). If facts that could affect an issued opinion come to light afterwards, we assess them and, where warranted, revise or withdraw the opinion.

This process is carried out in accordance with ISO/IEC 17029:2019 and ISO 14065:2020, and, for greenhouse gas statements, ISO 14064-3.

1.3 Scope of Validation/Verification Activities

Our Services

DoubleHelix provides validation and verification of environmental information statements as a third-party body, including:

- Greenhouse gas statements, validated/verified in accordance with ISO 14064-3; (General Sector)

1.4 Requirements for Use of DoubleHelix's Opinion

Reference and Marks Policy

A DoubleHelix validation or verification opinion, or report of factual findings, must be used and referenced in its entirety. Any short-form reference to our opinion (for example, "verified by DoubleHelix") must include, or link to, the full long-form reference, stating our name, the date of the opinion, and the level of assurance obtained.

Our name, marks, logos or labels may not be applied to environmental information that has not itself been validated or verified by us, and must not be used in any way that could mislead an intended user or misrepresent the scope of our opinion.

1.5 Complaints Process

Complaints

If you are dissatisfied with any activity of DoubleHelix or one of our personnel, you may submit a complaint to us at audit@doublehelixtracking.com. We will acknowledge receipt, gather the information needed to determine whether the complaint is substantiated, and keep you informed of progress. Complaints are resolved by, or reviewed and approved by, individuals who were not involved in the matter complained of, and resolving a complaint never results in discriminatory action against the complainant.

1.6 Appeals Process

Appeals

If you wish to have a DoubleHelix decision reconsidered, you may lodge an appeal with us at audit@doublehelixtracking.com. We will acknowledge receipt, investigate and substantiate the appeal, and provide you with the outcome and, where applicable, progress reports. The decision on your appeal is made by, or reviewed and approved by, individuals who were not involved in the original decision, and lodging an appeal never results in discriminatory action against you.

1.7 Statement Status

V/V Statement Status

If you wish to check on the status of any given Verification or Validation statement issued by DoubleHelix, this may be requested in writing.